

# CM & E



## PROBLEM SHARING

Group experiential problem solving and advice.



## SHARED BUSINESS & MARKET INTELLIGENCE

Network with other operations leaders and subject matter experts.



## STRATEGIC BEST PRACTICES

See first-hand what your peers are doing to innovate and compete, and discuss key business issue resolution strategies.

## CONNECTION

# Manufacturers' Operations Councils (MOCs)

Manufacturers' Operations Councils (MOCs) are groups of 10-12 operations leaders, exclusively from non-competing CME manufacturer member companies. Members meet regularly with an experienced facilitator to share experiences, ideas and work together to resolve operational challenges. Discussion topics include operation best practices; production process optimization; improving productivity through Lean thinking; understanding customer value and engagement of employees; developing meaningful KPI measures to manage operations; standard operating procedures; work instructions and worker training; and change management and leadership.

## FOCUS ON KEY ISSUES

- Leadership skills
- Human resource issues
- Operational effectiveness
- Productivity
- Training and succession planning
- Employee engagement
- Sustainability

## PEER SUPPORT

- Networking with peers
- Discuss challenges within industry
- Shared intelligence
- Benefit from peer support and learning
- Access to CME resources

## FORMAT & ELIGIBILITY

- This forum meets once per month (Sep – June) for 10 half days
- Exclusive to CME manufacturer members only from non-competing companies
- Participation is exclusive to operations leaders